

**FIG. 1**

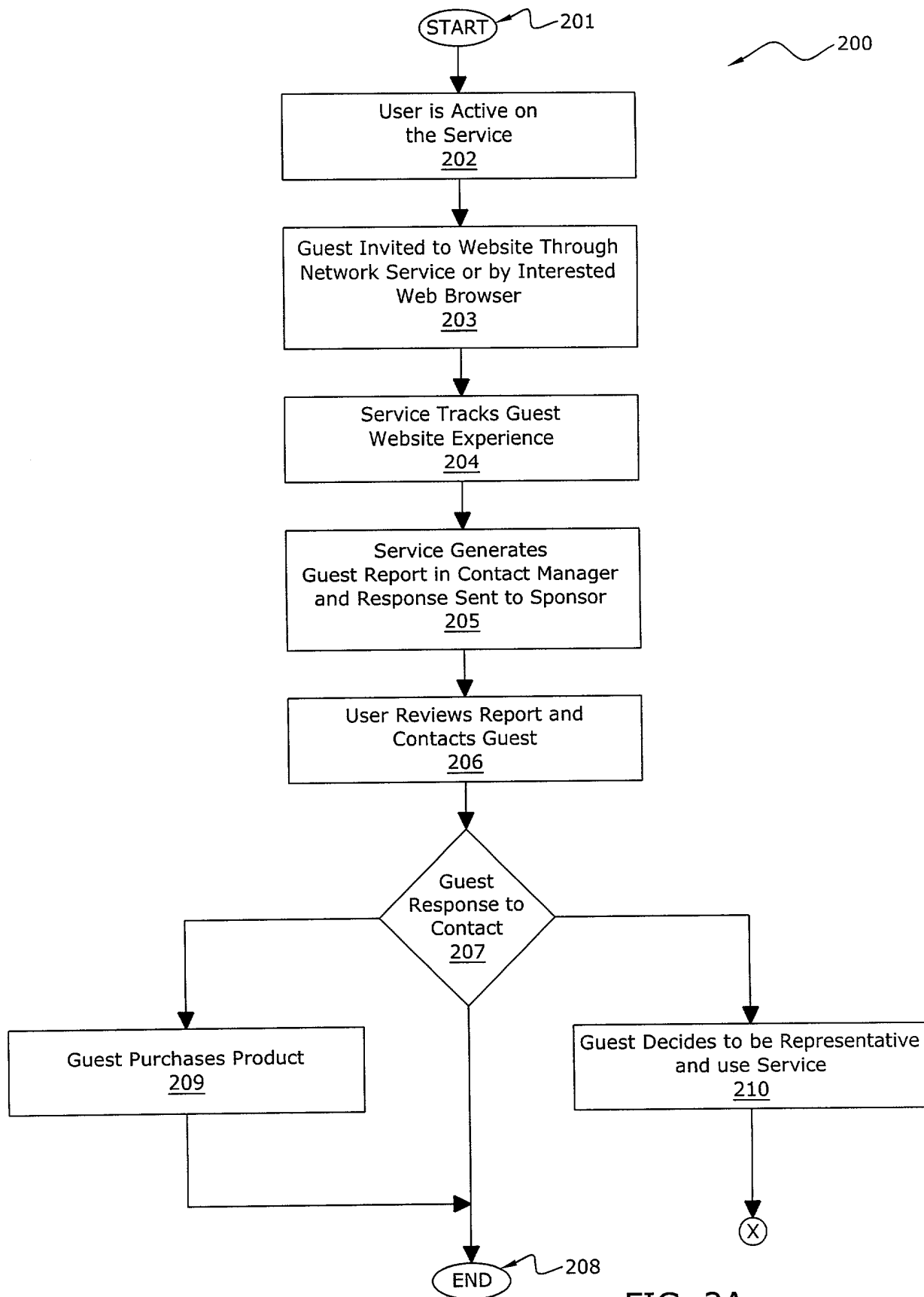


FIG. 2A

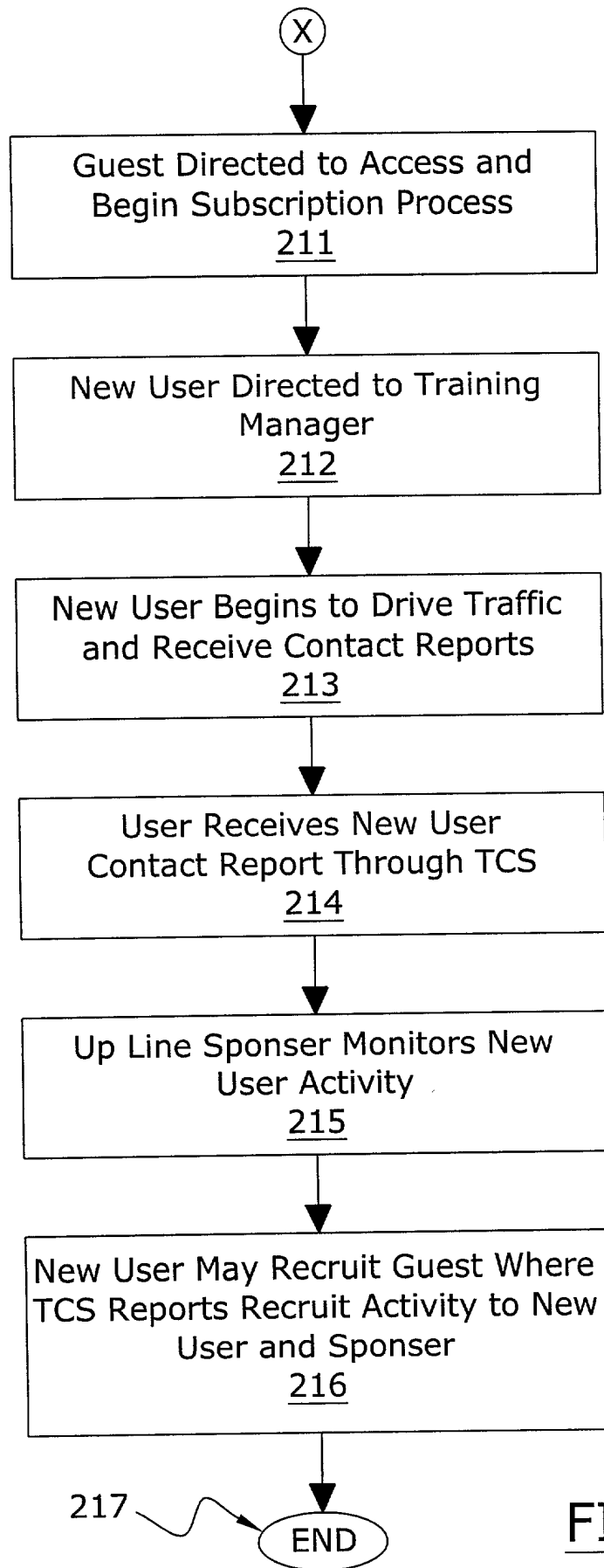


FIG. 2B

Welcome to "User's Name" Contact Manager			
<b>Contact Manager Launch Menu</b>	<b>Quick Launch Menu</b>		
<ul style="list-style-type: none"><li>• Enter New Contact</li><li>• Display / Sort Contacts<ul style="list-style-type: none"><li>• All</li><li>• Sort</li></ul></li><li>• System Setup</li><li>• Upload Contacts</li><li>• Help Center</li><li>• Information Center</li></ul> <p>Log Out and Return to Member Control Panel</p>	<b>Contact Manager Help Center</b> <p>On-Line Multi-Media Training for the Contact Manager</p> <p>FAQ - Frequently Asked Questions</p> <p>Email EbizGravity Support</p>	<b>Mail and Follow Up Manager</b> <p>Welcome Emails</p> <p>Auto-Responder Emails</p> <p>Personalized: Follow up Emails and Audio Emails</p>	<b>Information Center</b> <p>My Performance Profile</p> <p>Spam Policy</p> <p>Terms and Conditions of Use</p>

FIG. 3A

es0200 "Office" 3003

es0200 "Office" 3003

Welcome to "User's Name" Contact Manager

< Previous

Contact Record

Next >

Contact Manager Launch Menu

● Enter New Contact

● Display / Sort Contacts

- All
- Sort

● System Setup

● Upload Contacts

● Help Center

● Information Center

Log Out and Return to Member Control Panel

Show All - Show Today - Show Yesterday - Modify Categories

Name:  
Email:  
Phone:  
Time Zone:  
City:  
State:  
First Date in System:  
Last Date of Activity:  
Entered:  
Category:

Joined Team

Save Change

Date/Time Stamp

Neuro Dynamic Profile

View Profile Script

View Profile Desc

View NDP Emails

Actions To Log

Log Phone Call

Personal Email

Log 3-Way Call

Log Meeting

View Logs

View Overall Log

View Tracking Log

View Mail Log

View Phone Log

Management

System Setup

Category Assignment

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

FIG. 3B

Welcome to "User's Name" Contact Manager											
<div><div>Contact Manager Launch Menu</div><div><ul style="list-style-type: none"><li>● Enter New Contact</li><li>● Display / Sort Contacts<ul style="list-style-type: none"><li>● All</li><li>● Sort</li></ul></li><li>● System Setup</li><li>● Upload Contacts</li><li>● Help Center</li><li>● Information Center</li></ul><div>Log Out and Return to Member Control Panel</div></div></div>	<div>Overall Log</div> <div><div>Show All - Show Today - Show Yesterday - Modify Categories</div><table><thead><tr><th>Date - Time - Type - Description/Notes</th></tr></thead><tbody><tr><td>11/07/01 - 12:00 AM - New Prospect - John Doe</td></tr><tr><td>11/07/01 - 12:01 AM - Welcome Email Sent</td></tr><tr><td>11/07/01 - 12:56 AM - Tracking Level #6, John Doe</td></tr><tr><td>11/07/01 - 12:57 AM - NDD Auto-Responder 1 Sent Out</td></tr><tr><td>11/08/01 - 7:45 AM - Sent Personalized Email</td></tr><tr><td>11/08/01 - 7:56 AM - Phone Call - Notes: No Answer, Left Message</td></tr><tr><td>11/08/01 - 10:32 AM - New Prospect John Doe Visit 2</td></tr><tr><td>11/08/01 - 11:24 AM - Tracking Level #6, John Doe Visit 2</td></tr><tr><td>11/08/01 - 6:45 PM - 3-Way Call - Notes: Sponsor and I... Etc...</td></tr></tbody></table><div>ABCDEFGHIJKLMNOPQRSTUVWXYZ</div></div>	Date - Time - Type - Description/Notes	11/07/01 - 12:00 AM - New Prospect - John Doe	11/07/01 - 12:01 AM - Welcome Email Sent	11/07/01 - 12:56 AM - Tracking Level #6, John Doe	11/07/01 - 12:57 AM - NDD Auto-Responder 1 Sent Out	11/08/01 - 7:45 AM - Sent Personalized Email	11/08/01 - 7:56 AM - Phone Call - Notes: No Answer, Left Message	11/08/01 - 10:32 AM - New Prospect John Doe Visit 2	11/08/01 - 11:24 AM - Tracking Level #6, John Doe Visit 2	11/08/01 - 6:45 PM - 3-Way Call - Notes: Sponsor and I... Etc...
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11/08/01 - 6:45 PM - 3-Way Call - Notes: Sponsor and I... Etc...											

FIG. 3C



Welcome to "User's Name" Teamwork Communication System (TCS)	
<b>TCS Launch Menu</b>	<b>Quick Launch Menu</b>
<ul style="list-style-type: none"><li>● TCS Log</li><li>● Up Line View Manager</li><li>● Team Performance Profile Tool</li><li>● Team Manager</li><li>● Terms of Use and Legal Issues</li><li>● One Strike and You're Out Policy</li><li>● Help Center</li></ul>	<p>Tour of your TCS - "What is this all about??"</p> <p>First time setup of your TCS</p> <p>How to use your TCS</p> <p>FAQ (frequently asked questions)</p>
Return to Member Control Panel	

FIG. 4A



Welcome to "User's Name" Teamwork Communication System (TCS)

TCS Launch Menu

- TCS Log
- Up Line View Manager
- Team Performance Profile Tool
- Team Manager
- Terms of Use and Legal Issues
- One Strike and You're Out Policy
- Help Center

Return to Member Control Panel

TCS Log of Viewable Team Members

Show All Members Quick Activity View: Today - Yesterday - 7 Day - 30 Day Category View

Name	Email	Phone Number	Time Zone	Category
Doe, John	<a href="mailto:john@aol.com">john@aol.com</a>	898-908-0000	CST	Direct
Frost, Jack	<a href="mailto:jack@aol.com">jack@aol.com</a>	900-999-9999	EST	Direct
Gold, Lots	<a href="mailto:gold@aol.com">gold@aol.com</a>	900-000-000	MST	Team
Hog, Big	Blocked	Blocked	PST	Team

ABCDEFGHIJKLMNOPQRSTUVWXYZ

FIG. 4B

Welcome to "User's Name" Teamwork Communication System (TCS)															
TCS Launch Menu		<div>&lt; Previous TCS Log of Individual Team Members Next &gt;</div>													
		Show All Members Quick Activity View: Today - Yesterday - 7 Day - 30 Day													
		Category View													
		Team Member Profile Summary Default View Past 7 Days													
		Name: Doe, John Email: john@aol.com Phone: 898-908-0000 Time Zone: CST City: Madisonville State: KY First Date in System: 1/1/01 Last Date of Activity: 11/12/01 Days in System: 11 Training Level: 3 Training Level Target: 4		Today		Yesterday		3 Day		7 Day		30 Day		Total	
		Assigned Category: Direct User Defined 1: User Defined 2:		Edit Category		Visitors: 3 Tracking: 3 Auto-Responders: 6 Personal Emails: 20 Phone Calls: 4 3-Way Calls: 2 Meetings: 1  Time in TCS: 63 min Time in Contact Manager: 40 min Time in Training Manager: 50 min									
		Send Email		Phone Call		3-Way Call		Set Tracking Notification Level - via Email							
		Team Member TCS Log													
		11/11/01 - 3:45 PM - Tracking - For Doe, John on Doe, Jack - Level #6 11/11/01 - 4:05 PM - You sent Email - Notes: Alerted want to do 3-way 11/11/01 - 4:30 PM - 3-way - Notes: Got 3-way accomplished													
		A B C D E F G H I J K L M N O P Q R S T U V W X Y Z													
Return to Member Control Panel															

FIG. 4C

